**Tamir Geva**

**054-8007740 |** [**tamir.skinner@gmail.com**](mailto:tamir.skinner@gmail.com) **| Kadima**

An enthusiastic Industrial Engineer, majored in Information Systems, with broad technical skills.

Is eager to grow as a **BI Developer**, **Data Analyst**, or as a **Junior DBA**, fast learner, team player and hard worker

Technical skills:

**SQL**- MYSQL, Microsoft SQL Server, T-SQL, SSIS, SSAS.

**Programming**- Java, Python, HTML, CSS, JavaScript- Basic programming fundamentals.

**BI Frontend Tools-** Power BI, Tableau, DAX.

**Arena Simulation Software (Rockwell)**- For inspecting, modeling, and analyzing workflows.

**Microsoft Office** (Excel, Word, PowerPoint).

Professional Experience:

**Tier 2 Technical Support Engineer and NOC**, Global-e, Petah-Tikva 2017-2019

* Providing tier 2 technical support to big E-Commerce merchants from all over the world (24/7), and monitoring alerts related to the production environment and servers (using Host Monitor)
* Writing SQL queries in order to investigate issues, filter information, provide reports to customers, and to create new monitoring alerts (MSSQL)
* Analyzing and troubleshooting API logs (using Logz.io and Global-e Admin Portal) and providing a solution to complex production issues under pressure using various tools (System / Application)
* Working closely with the R&D team and opening tickets to raise issues and bugs, including steps to reproduce and documentation (using JIRA, Zendesk, Confluence)
* Conducting calls with IT, Operations personnel, and customer service representatives regarding issues

Education:

**BI Developer course,**John Bryce, Tel-Aviv (**Graduated with honors**, 418 total hours). 2019-2020

* **SQL**- Microsoft SQL Server, T-SQL, Procedures, Transactions (Grade 98).
* **SSIS**- Implementing a Data Warehouse with Microsoft SQL Server (Grade 100).
* **BI Frontend Tools**- Tabular (Grade 96), DAX, Power BI, Tableau.
* **Python-** Python Programming Fundamentals.
* **Final Project** (Grade 98).

**Udemy,**Online courses 2019-2020

* **Python** for Absolute Beginners.
* **SQL**- Beyond the Basics.

**B.Sc. Industrial Engineering and Management**, Shenkar College of Engineering and Design 2015-2019

Military service:

Photography and Multimedia non-commissioned officer (NCO) at Wingate school of combat fitness.

Languages:

Hebrew (Native), English (Fluent), Russian (Basic), German (Basic)